

pacific blue fare type guide

This is a guide only, for domestic flights. Full conditions can be found on our website at flypacificblue.com



Fare Types	Wholesale Fare (K)	Go! Fare (L,F,V)	Blue Saver (R,X,U,A,T,S,Q,H,M)	Flexible (B,N)	Corporate Plus (Y)	Premium Economy* (W)
Name change permitted – by contacting our Guest Contact Centre (GCC)	No	No	No	Yes – up to 30mins prior to scheduled departure time	Yes – up to 24hrs after scheduled departure time	Yes – up to 24hrs after scheduled departure time
Flight changes (to time and date of flight) permitted – via website or GCC (Note – routing changes not permitted)	Yes – at least 24 hrs prior to scheduled departure	Yes – at least 24hrs prior to scheduled departure	Yes – at least 24hrs prior to scheduled departure	Yes – at least 30mins prior to scheduled departure via GCC or 60mins prior to departure via website	Yes – up to 24hrs after scheduled departure time	Yes – up to 24hrs after scheduled departure time
Flight change fees via our website (available where original booking made on website)	\$45 [^] plus any fare difference.	\$50 [^] plus any fare difference	\$45 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Flight change fees via Guest Contact Centre	\$55 [^] plus any fare difference.	\$60 [^] plus any fare difference	\$55 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Flight change fees via GDS	N/A	N/A	\$40 [^] plus any fare difference	Any fare difference	Any fare difference	Any fare difference
Cancellations permitted	Yes – at least 24hrs prior to scheduled departure	No	Yes – at least 24hrs prior to scheduled departure time	Yes – at least 30mins prior to scheduled departure time	Yes – up to 24hrs after scheduled departure time	Up to 24hrs after scheduled departure time
Flight cancel fee via our website	\$60 [^]	N/A	\$60 [^]	Nil	Nil	Nil
Flight cancel fee via Guest Contact Centre	\$70 [^]	N/A	\$70 [^]	Nil	Nil	Nil
Flight cancel fee via GDS	N/A	N/A	\$60 [^]	Nil	Nil	Nil
If flight cancellations made in accordance with fare rules, balance is held in credit	Yes – credit available for 12 months after date of first booking	N/A	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking	Yes – credit available for 12 months after date of first booking
If flight cancellations not made in accordance with fare rules	Loss of fare	Loss of fare	Loss of fare	Loss of fare	Loss of fare	Loss of fare
Refundable (provided flights cancelled in accordance with fare rules)	No – credit available	No	No – credit shell available	No – credit shell available	Yes – admin fee of \$30 per guest per cancellation. Or credit shell available	Yes – admin fee of \$30 per guest per cancellation. Or credit shell available
Checked Baggage	20kg allowance included	20kg allowance included	20kg allowance included	23Kg allowance included	32Kg allowance included	32Kg allowance included

Additional Benefits

Priority Check-in	No	No	No	No	Yes	Yes
Complimentary Access to The Lounge	No	No	No	No	Yes	Yes
Guaranteed seat in first three rows of aircraft with priority boarding and disembarking	No	No	No	No	No	Yes
Extra Personal Space	No	No	No	No	No	Yes
Extra baggage allowance of 32kg	No	No	No	No	Yes	Yes
Complimentary live2air in-flight entertainment [†]	No	No	No	No	No	Yes
Complimentary food and beverage from the V-Licious in-flight menu [‡]	No	No	No	No	No	Yes

^{*}GDS bookings together with Velocity Gold and Silver members are exempt. [^]Charges are listed in AUD and apply to Pacific Blue international flights. For International Travel, the currency in which you made your original booking will apply to your entire booking. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Pacific Blue airfares are subject to change with/without notice. If you change your booking, your new fare may be more expensive than the original fare paid. [†]Pacific Blue hopes to provide you with your first menu choice, if this is not available, an alternative will be offered. [‡]Live2air is available on the majority of Pacific Blue Boeing 737 aircraft operating Premium Economy services, but may not be available on all flights. ^{*}Premium Economy fare class available on selected Pacific Blue international routes. Information correct as at 18 May 2009.